

Shop Volunteer Opportunity

Would you like a free ticket* to *The Nutcracker*, to meet new people, and to receive a discount on specialty merchandise? If so, please join us at the Shop for *The Nutcracker* at The Boston Opera House!

**Shop volunteers receive a complimentary ticket to the performance they work, subject to availability.*

A shift begins one hour and thirty minutes prior to the performance and ends twenty five minutes after the performance. **Volunteers must commit to work the entire shift**, with the duration lasting approximately four hours (including two-hour performance). If you are the parent of a child performing in the show, your child will remain backstage with the Children's Supervisor, who will bring them to the Shop at the end of the performance. Please refer to Opera House lobby diagram regarding designated child drop-off area.

No prior retail sales experience is required and training sessions will happen prior to each performance and include the following:

- Review rules and customer service at the Shop
- Review merchandise and pricing

Anyone volunteering must be proficient in English as they will be interacting and speaking with Boston Ballet patrons.

To sign up for shifts for *The Nutcracker*, please click [here](#)

Boston Ballet Volunteer Association (BBVA) Code of Conduct: [click here](#)

For questions regarding volunteering at the shop, please email bbvashop@gmail.com

Please see the following page for **The Boston Opera House Lobby Diagram**

We look forward to welcoming you to the Boston Ballet Shop!

Sincerely,

Erin Wayne
Merchandise and Retail Manager
Boston Ballet
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Virginia Dodge and Debra Lakind
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The Boston Opera House Lobby Diagram

